

Food Co Newsletter December 2023

The message of the month this month is



"Stay Alert...Stay Safe"

This is available in a number of different languages. Please click and print off the required sheet/s and make all your team aware.

Welcome to all the teams who have all recently joined OCS Food Co.



dunnhumby

EHO Re-Registration

As you will be aware that from the 1st November 2023 we changed our company name from Atalian Servest Food Company to OCS Food Company. Some sites when the EHO has visited have mentioned this to the visiting EHO officer who has informed the site that we need to re-register our business. This is NOT the case which has been confirmed by our Primary Authority – Worcestershire County Council as our business head office address and company registration number have not changed.

If, when an EHO visits your site you are challenged on this then please contact either Simon, Cath or Kristina by phone so that we can explain the situation to the EHO.

Tool Box Talk – December

Please note that there is no tool box talk scheduled for December, however if you have a washing machine / tumble dryer on site that you use for laundering cloths then please read this important information... **Hot Shot - Laundry**



QHSE Hub

Following the migration of email addresses at the majority of our sites some sites are experiencing issues logging on to our QHSE hub. This issue should have now been resolved, however when you try to access the QHSE hub for the first time you may need to request access. Please do request access and this can be granted for you. This process of requesting access should only be required once.

If you do have any issues accessing the Hub then please do get in touch with IT who should be able to assist you.

Bidfood's Product Dates

There have been a few issues recently regarding short dates on products delivered by Bidfoods. Can you please be extra vigilant and ensure that you and your team are checking use by and best before dates on all products when they are delivered. If they are short dated and you cannot use these products by the date specified, then these products should be returned to Bidfood's and a credit obtained.

No Hot Water

With the season's changing there have been issues at some sites where we have no hot water to the kitchen. This has resulted in issues with the EHO when they have been made aware. In this circumstance where there is no constant hot water to the kitchen then we have a strict policy in place in order to maintain customer safety. This policy must be followed and can be found at [Emergency Water Supply Policy](#).

If you are unsure of the requirements of this policy should this situation arise at your site then please contact either **Cath, Kristina or Simon immediately as well as your Operations Manager**.

REACHING OUT FOR HELP

CHROMA Physical & Mental Health CHROMA Update

This time of year can be difficult for many people, which is why our Physical & Mental Health CHROMA committee would like to share how you can access support over the festive period.

- 1. Samaritans**
Samaritans is a registered charity aimed at providing emotional support to anyone in emotional distress, struggling to cope, or at risk of suicide throughout the UK & Ireland.
[Click here to find out more](#)
- 2. Mind**
Mind offers information and advice to people with mental health problems and lobbies government and local authorities on their behalf.
[Click here to find out more](#)
- 3. CALM**
CALM run a free and confidential helpline and webchat - open from 5pm to midnight every day, for anyone who needs to talk about life's problems. They also support those bereaved by suicide, through the Support After Suicide Partnership (SASP).
[Click here to find out more](#)
- 4. CRISIS**
CRISIS work directly with thousands of homeless people every year, providing vital help so that people can rebuild their lives and are supported out of homelessness for good. They offer one to one support, advice and courses for homeless people in 12 areas across England, Scotland and Wales.
[Click here to find out more](#)
- 5. StepChange**
StepChange help 635,000 people a year to deal with their debt problems. With 25 years' experience, they provide the advice and support you need to achieve long term financial control.
[Click here to find out more](#)
- 6. Citizens Advice**
Citizens Advice give people the knowledge and confidence they need to find their way forward - whoever they are, and whatever their problem.
[Click here to find out more](#)

We are an equal opportunity employer and are proud of the diversity represented across our business.



Learning and Development

Online Learning Is On The Move....

From January 2024 we will be moving all our online learning to OCS Academy. All existing content is currently being updated and moved across - Don't worry, everyone's accounts and learning history will automatically be migrated.

Once the change has been made you will be sent instructions to access OCS Academy - either on a laptop/PC or using the App on your mobile phone.

Look out for more information in the January newsletter.

AirLine Is Also On The Move...

From February 2024 we will be moving our online accident and incident reporting data base "AirLine" to a new online system called "Eco On Line" which is based in the UK. Support for this transition will be available near the date and consist of workshops, teams meetings etc. In addition new posters will be issued to all sites documenting the different ways that any accidents or incidents can be reported. More information will be published near the launch date.



Christmas Wishes

From all the contributors of the monthly newsletter we would like to take this opportunity to wish you and your families a very happy Christmas and New Year and we look forward to working with you in the future.

Emergency Out of Hours - December

Simon Horsley is the emergency out of hours contact in October. If you have any emergencies, then please call on:

07714 751132

Keep upto date with Food Co.

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Academy_Food

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